

### TRAVEL DOCUMENTS

Dear ANA MAIA,

Thank you for choosing Amtrak Vacations.

Attached you will find the travel documents for your upcoming trip. We ask that you please review them carefully to ensure that the services correspond with the reservation that you made.

Any e-tickets are important and should be carried with you, along with your identification, passport, and/or other important documents essential to your trip. We have also enclosed some information to help with your trip preparation and to assist you when you arrive at your destination(s).

Reservation # : 420281	Departure Date :	16 Jun 19
Passenger Name(s)		
CHEN ALMOG	YEHUDA ELMAKIAS	GILAD YEHOSHUA BIRAN
YARIV BEN EZRA	MEIRAV BRIKMAN	YEHUDA AHARON VACH
HANNUNA SHAY SHLOMO	TAIEB SHAY HAIM	TISHLER OMER
YANAY MANOR MENAHEM	COHEN YITSHAK	LEVY GUY
MADANES ALON	RABAN HAIM	BOUMENDIL SAMUEL
GOLDSCHMIDT MAYA	DE-PAZ INBAL	SHAPIRA SHACHAR DAVID
SHAFSHAK MICHAEL MISHEL	HADAD IGAL	HADAS ADMONI
LEVANA LEVY-SHAY	EYAL ARGOV	DAYAN OFIR
HARARI RONEN ISRAEL	ISRAELI ZVI	CALIF EYAL
LUF ELIAZ	PEER JACOB	RAFFELD ASSAF SHMUEL
FRIEDLER DROR SHMUEL	SHAI DGANIT	SHANI SHABI RACHEL
BAIJAL RAJU	LEMYRE PATRICK	PRIEST JAMES
TENG SHIN FONG	ZANIBONI EROS	HARRER KLAUS
MACCUTCHEON SETH	YONATAN SAYADA MAROM	ERAN KAMIN
RAPHAEL YAAKOV SCHUTZ	SHAY FIREAIZEN	IDO SOCEANU
SHLOMO BARANES	MARSHALL NORMAN GRANT	ERON YABLOCHNIK

YANIV GUZI



Amtrak Vacations 500 Cummings Center Suite 3100 Beverly, MA 01915 1-800-268-7252

Services Provided Amtrak Vacations By:

### Your Documents Include:

Your e-ticket(s) - please print and take with you on your trip.

#### OR

your itinerary - if an e-ticket is not available for your journey then please collect your tickets by visiting an Amtrak Ticket Clerk at your departure station with a copy of your itinerary and your valid photo ID.

## **Pre-Departure Checklist**

- Print your documents and any other tickets you need for travel.
- Do you have hotels and sightseeing arranged for your destination? If not, then call 1-800-268-7252 or your travel agent and we may be able to assist you.
- Each passenger can take 2 carry-on bags onboard the train. If you plan on taking more then check Amtrak's baggage policy. <u>https://www.amtrak.com/baggage-policy</u>
- Are there any health or medical issues we should be aware of before you travel? Check the latest Amtrak policies for guidance. https://www.amtrak.com/accessible-travel-services

# **Day of Departure Checklist**

- Make sure you know how to get to the station. Check the station address and facilities. <u>https://www.amtrak.com/find-train-bus-stations-train-routes</u>
- Use the 'Check Train Status' tool on <u>www.amtrak.com</u> or download the Amtrak app to track the arrival/departure status of your train.
- Arrive at the station at least 30 minutes before your train is scheduled to depart if you are checking luggage and/or departing from a large or busy station then we recommend you arrive even earlier.
  Auto Train passengers should arrive at least two hours to departure. Auto train check-in begins at 11:30am and no vehicles will be accepted after 2:30pm. For more information about this service: <a href="https://www.amtrak.com/auto-train-boarding-and-vehicle-requirements">https://www.amtrak.com/auto-train-boarding-and-vehicle-requirements</a>
- If you are booked in sleeping accommodations you can access the Amtrak lounges at select stations including Chicago and Los Angeles. For more information, see here: <u>https://www.amtrak.com/station-lounges</u>

# **Onboard the Train**

- If you are booked in sleeping accommodations then your meals are included on most trains. (Few exceptions apply, i.e. the Silver Star) Alcoholic drinks are not included but are usually available for purchase. Tips are not included and are entirely at your discretion. The dining car attendant will come to your room to take your reservation for lunch and dinner when you are onboard. Breakfast is first-come, first-served.
- To view menus and find out more about the lounge car and café car, look here: <u>https://www.amtrak.com/onboard-the-train-meals-dining</u>
- Make sure to check out the observation lounge on the top floor of the lounge car if you are traveling in a superliner train.
- During the evening your sleeping car attendant will convert your seats into beds and change them back again the next morning.
  If traveling in coach, then quiet time begins at 10pm so please be respectful of your fellow passengers.

If you have any questions then please call your travel agent, or call us on 1-800-268-7252. Our opening hours are 9am to 10pm ET Mon-Fri and 9am to 5:30pm ET Sat. If you need urgent assistance while traveling outside of these hours then please call Amtrak directly on 1-800-872-7245.

We hope you enjoy your travels and look forward to assisting you again soon.



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Thank you,

Amtrak Vacations.